



# *A Joint Purchasing Program For Local Government Agencies*

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## **Suburban Purchasing Cooperative Call One Telecommunications Contract Extension**

The Suburban Purchasing Cooperative, a cooperative of 135 municipalities in the six county areas of northern Illinois, is pleased to announce a one year contract extension for telecommunication services with Call One of Chicago, Illinois. Every municipality and government agency in the State of Illinois is authorized to participate in this program.

The bid for telecommunication services was originally awarded to Call One for the period January 1, 2009 through December 31, 2010. This will be the third of four (4) possible one year contract extensions, in effect from January 1, 2012 through December 31, 2012.

**Thank you for considering the Suburban Purchasing Cooperative** for your telecommunication needs. Please feel free to contact John Havis, Director, Association Sales with Call One, with any questions or comments you may have regarding this program.

**Call One**  
**123 North Wacker Drive**  
**Chicago, IL 60606**  
**Contact: John Havis, Director Association Sales**  
**Telephone: 312-496-6694**  
**Cell: 630-643-6857**  
[jhavis@callone.com](mailto:jhavis@callone.com)

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*DuPage Mayors &  
Managers Conference*  
1220 Oak Brook Road  
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Suzette Quintell  
Phone: (630) 571-0480  
Fax: (630) 571-0484

*Northwest Municipal  
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1616 East Golf Road  
Des Plaines, IL 60016  
Ellen Dayan  
Phone: (847) 296-9200  
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*South Suburban Mayors  
And Managers Association*  
1904 West 174<sup>th</sup> Street  
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*Will County  
Governmental League*  
3180 Theodore Street, Suite 101  
Joliet, IL 60435  
Cherie Belom  
Phone: (815) 729-3535  
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December 29, 2011

Mr. Christopher Surdenik  
President  
Call One  
123 North Wacker Drive  
Chicago, IL 60606

Dear Mr. Surdenik:

A one year contract extension has been approved by the Suburban Purchasing Cooperative Governing Board for Telecommunication Services to be provided by Call One through the original awarded RFP and the addition of the following provision:

The SPC/NWMC reserves the right to audit the SPC vendor's administrative fee reports at any time for the duration of the contract and for a period of up to two years after the end of the contract or after final payment of administrative fees due under the contract. The right to audit shall include any subcontractors engaged by the vendor. The audit may be conducted utilizing SPC/NWMC staff through a contracted auditing firm. The vendor will make reasonable arrangements in order to conduct the audit.

In addition to collecting any outstanding administrative fees due to the SPC/NWMC, the SPC/NWMC further reserves the right to assess fees and liquidated damages, including but not limited to recovery of mutually agreeable fees to conduct the audit as well as a negotiated interest rate calculation, against the vendor to recoup the costs of the audit and the cost due to any underreporting of administrative fees due to the SPC/NWMC. The vendor shall remit all fees and liquidated damages due to the SPC/NWMC within sixty (60) days following the close of the audit.

This contract extension shall remain in effect from January 1, 2012 through December 31, 2012. The SPC reserves the right to extend the contract term for an additional one-year term upon mutual agreement of both parties on a negotiated basis.

Call One is required to provide the NWMC Purchasing Manager with quarterly usage reports detailing each individual ordering agency by Council of Government, non-member government agencies, monetary amount for each order, and grand totals. A check for the 2% administrative fee is required to be paid on a quarterly basis and detailed in reports due as follows:

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- 1<sup>st</sup> Quarter: May, June & July due in August
- 2<sup>nd</sup> Quarter: August September & October due in November
- 3<sup>rd</sup> Quarter: November, December & January due in February
- 4<sup>th</sup> Quarter: February, March & April due in May

The SPC reserves the right to terminate this contract at any time and for any reason during its period of performance upon giving thirty (30) days written notice to Call One of such cancellation. Call One must provide the SPC with sixty (60) days written notice if they wish to terminate the contract.

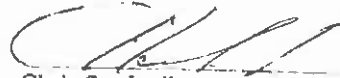
Sincerely,



Ellen Dayan  
Program Manager for Purchasing



Ellen Dayan \_\_\_\_\_ (date)



Chris Surdenik \_\_\_\_\_ (date)

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