



A Joint Purchasing Program For Local Government Agencies

December 10, 2010

Mr. Christopher Surdenik
President
Call One
123 North Wacker Drive
Chicago, IL 60606

Dear Mr. Surdenik:

I am pleased to inform you that a one year contract extension has been approved by the Suburban Purchasing Cooperative Governing Board for the provision of Telecommunication Services by Call One through the original awarded RFP. This contract extension shall remain in effect from January 1, 2011 through December 31, 2012. The SPC reserves the right to extend the contract term for up to two (2) additional one-year terms upon mutual agreement of both parties on a negotiated basis.

Call One is required to provide the NWMC Purchasing Manager with quarterly usage reports detailing each individual ordering agency by Council of Government, non-member government agencies, monetary amount for each order, and grand totals. A check for the 2% administrative fee is required to be paid on a quarterly basis and detailed in reports due as follows:

- 1st Quarter: May, June & July due in August
- 2nd Quarter: August September & October due in November
- 3rd Quarter: November, December & January due in February
- 4th Quarter: February, March & April due in May

The SPC reserves the right to terminate this contract at any time and for any reason during its period of performance upon giving thirty (30) days written notice to Call One of such cancellation. Call One must provide the SPC with sixty (60) days written notice if they wish to terminate the contract.

Sincerely,

Ellen Dayan
Program Manager for Purchasing

12/10/10
Ellen Dayan (date)

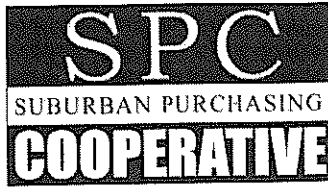
12-13-10
Call One President (date)

DuPage Mayors & Managers Conference
1220 Oak Brook Road
Oak Brook, IL 60523
Suzene Quintell
Phone: (630) 571-0480
Fax: (630) 571-0484

Northwest Municipal Conference
1616 East Golf Road
Des Plaines, IL 60016
Ellen Dayan
Phone: (847) 296-9200
Fax: (847) 296-9207

South Suburban Mayors And Managers Association
1904 West 174th Street
East Hazel Crest, IL 60429
Ed Paesel
Phone: (708) 206-1155
Fax: (708) 206-1133

Will County Governmental League
3180 Theodore Street, Suite 101
Joliet, IL 60435
Anna Bauger
Phone: (815) 729-3535
Fax: (815) 729-3536



*A Joint Purchasing Program
For Local Government Agencies*

December 7, 2009

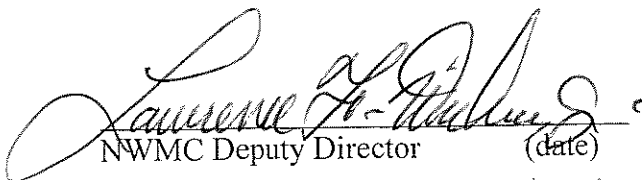
Mr. Christopher Surdenik
Call One
123 North Wacker Drive
Chicago, IL 60606

Dear Mr. Surdenik:

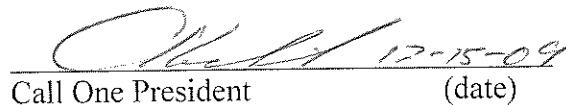
I am pleased to inform you that a one year contract extension has been approved by the Suburban Purchasing Cooperative Governing Board for the provision of Telecommunication Services through the original awarded RFP. This contract extension shall remain in effect from January 1, 2010 through December 31, 2010. The SPC reserves the right to extend the contract term for up to three more (3) additional one-year terms upon mutual agreement of both parties on a negotiated basis.

Call One is required to provide the NWMC purchasing manager a quarterly usage report (May, June & July/August, September & October/November, December & January/and February, March & April). This report shall detail each individual ordering agencies orders by Council of Government, non-member government agencies, monetary amount for each order, and grand totals. A check for the 2% administrative fee is required to be paid on a quarterly basis and detailed in the reports.

SPC reserves the right to terminate this contract at any time and for any reason during its period of performance upon giving thirty (30) days written notice to Call One of such cancellation. Call One must provide the SPC with sixty (60) days written notice if they wish to terminate the contract.


NWMC Deputy Director (date)

12/07/09


Call One President (date)

*DuPage Mayors &
Managers Conference*
1220 Oak Brook Road
Oak Brook, IL 60523
Suzette Quintell
Phone: (630) 571-0480
Fax: (630) 571-0484

*Northwest Municipal
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1616 East Golf Road
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SUBURBAN PURCHASING COOPERATIVE

A Joint Purchasing Program for Local Governments

To: Administrators, Finance Directors, Managers, Mayors, and Purchasing Agents

From: Lawrence F. Widmer Jr., CPPB
Deputy Director, NWMC

Date: December 18, 2008

Subject: Suburban Purchasing Cooperative (SPC) Telecommunications Contract

The Suburban Purchasing Cooperative (SPC) is pleased to announce that the 2009 Telecommunications contract has been awarded to **Call One**.

This contract shall remain in effect from January 1, 2009 through December 31, 2009. The SPC reserve the right to extend the contract term for up to four (4) additional one-year terms upon mutual agreement of both parties on a negotiated basis.

SPC held a RFP bid opening on December 5, 2008 at the NWMC offices. Bids were received from Call One and Cimco. The proposal submitted by Cimco was rejected due to non-compliance with contractual terms.

Call One has been found to be fully compliant as a responsive and responsible bidder. Call One has held contracts for the past seven years and has made the program a huge success for the SPC and participating municipalities. Call One remains highly competitive in today's telecommunication market.

Attached please find a copy of the SPC / Call One contract letter. Also attached from the Request for Proposal is the Executive Summary, Responses to Functional Requirements, Required and Desirable Features price sheets (**Appendix B**); POTS Lines rates and terms (**Addendum A**); International Service prices (**Addendum B**); and Data Services pricing and terms (**Addendum C**). Please contact your SPC representative for a complete copy of the RFP.

Call One Contact:
Robert Chatz
1000 Skokie Blvd, Suite 320
Wilmette, IL 60091
Office: 847-920-9600

Attachments

*Northwest Municipal
Conference
1616 East Golf Road
Des Plaines, IL 60016
Larry Widmer
Phone: (847) 296-9200
Fax: (847) 296-9207*

*South Suburban Mayors
and Managers Association
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Fax: (708) 206-1133*

*Will County
Governmental League
50 East Jefferson Street
Suite 101
Joliet, IL 60432
Anna Bunger
Phone: (815) 722-7280
Fax: (815) 722-0528*



A Joint Purchasing Program For Local Government Agencies

December 16, 2008

Mr. Craig Foster
Call One
123 North Wacker Drive,
Chicago, IL 60661

Dear Mr. Foster:

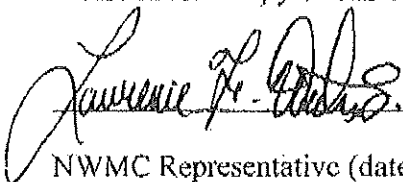
On behalf of the Suburban Purchasing Cooperative (SPC), I am pleased to inform you that Call One has been awarded the 2009 SPC Telecommunications contract. This contract shall remain in effect from January 1, 2009 through December 31, 2009. The SPC reserve the right to extend the contract term for up to four (4) additional one-year terms upon mutual agreement of both parties on a negotiated basis.

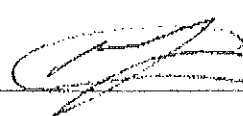
The awarded vendor is required to provide the NWMC purchasing agent a quarterly usage report (May, June & July/August, September & October/November, December & January/and February, March & April). This report shall detail each individual ordering agencies orders by Council of Government, monetary amount for each order, and grand totals. A check for the 2% administrative fee is required to be paid on a quarterly basis and detailed in the reports.

The vendor is required to hold bid prices constant for the first year of the contract. If a contract extension is exercised, the vendor is required to provide written documentation from the manufacturer/supplier proving any price increases and/or decreases for items originally bid.

SPC reserves the right to terminate this contract at any time and for any reason during its period of performance upon giving thirty (30) days written notice to Call One of such cancellation. Call One must provide the SPC with sixty (60) days written notice if they wish to terminate the contract.

Please make a copy of this contract memorandum and return the original to the NWMC for our files.

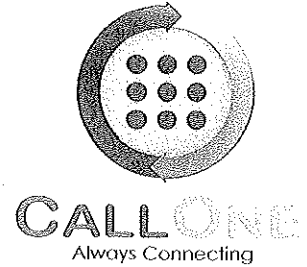
 12-15-08
NWMC Representative (date)

 12/18/08
Call One Representative (date)

*Northwest Municipal
Conference*
1616 East Golf Road
Des Plaines, IL 60016
Larry Widmer
Phone: (847) 296-9200
Fax: (847) 296-9207

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Anna Bonger
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Fax: (815) 722-0528



Executive Summary

Call One has instituted a choice of term option specifically for the Suburban Purchasing Cooperative members. The Call One service agreement enables the customer the opportunity to choose a 12-month, 24-month or 36-month term tied to discounts. Call One feels that flexibility and pricing are essential for all monthly recurring charges in regards to municipalities. Call One's extensive experience in providing local, long distance, data and internet services to municipalities has taught us that the vast majority of the cost per month as it pertains to telecommunication services resides in the non-termed low baud circuits (alarm lines) and POTS lines. The Illinois Commerce Commission has routinely approved tariff increases for both the non-termed low baud circuits (alarm lines) and POTS lines over the course of the past five years. These increases have drastically affected member municipalities yearly telecommunication budgets however Call One's savings in comparison to the competition have provided needed relief to which our clients will attest.

Call One's monthly discounts for features and non-termed low baud circuits (alarm lines) are as follows:

- 12-Month - 5% Discount
- 24-Month - 10% Discount
- 36-Month - 15% Discount

Please see "Addendum A" for Call One's reduced POTS line pricing. This pricing will provide additional pricing relief to members of the SPC.

The pricing set forth herein will be maintained for the term of the award without increase. We call your attention to the fact that Call One has reduced the rates three times between 2002 and 2009 unilaterally in order to assist member municipalities with increased tariff pricing. Call one will follow the same philosophy if it is selected as the telecommunications provider for 2009 and beyond.

Responses to Functional Requirements

3.1 Please see Appendix B (Located Under "Financial and Contractual" Tab)

3.2 Configuration Requirements

Call One will not require any changes to the existing underlying networks in order to provide services to current clients or to existing clients of AT&T. Call One will need to review and evaluate the networks for any municipalities that are not current customers or AT&T customers. In order to provide service to those municipalities, Call One might be required to install new data services or voice services. Before any changes to any municipal networks, Call One will conduct a thorough study and present its results to the appropriate entities and gain approval.

3.3 Feature Descriptions

Local Service – Local Service consists of POTS lines and Centrex lines for access to the PSTN and local usage. Clients may also use ISDN PRI's for local access to the PSTN. Local service is charged on a monthly recurring basis for POTS lines, Centrex lines and ISDN PRI, while usage is billed on a per minute of use basis.

Long Distance – Long Distance consists of the ability to access the PSTN to make calls outside of the LATA. Long Distance service is charged on a per minute of use basis. Call One does not charge any monthly fees for long distance service.

Analog and Digital Circuits – Analog circuits are used primarily for dedicated low speed voice and data communications. Examples of these would be voice tie lines and alarm circuits. These circuits are charged on a monthly recurring basis with charges determined by mileage between locations and circuit type e.g. alarm circuit, voice tie lines.

Digital Circuits are used for higher speed data communications and to integrate voice and data communications on a single facility. The transmission speed for digital circuits can range from 9.6 KBPS up to 1.5 MBPS with higher speeds available for more intensive data transmission needs. These circuits are charged on a monthly basis determined by circuit speed and mileage between locations.

Voice Mail/Fax Mail – Integrated line service that allows unanswered or busy ring calls to be answered in an automated fashion.

Internet Service – Call One provides several types of Internet Service. Call One can provide ADSL services, IDSL services, SDSL services, and Internet T1 service. The specific service to be used for a municipality would be determined after a study of the data transmission needs and mapping the mileage from the municipal data center to the Call One central office that supports that location.

Support - Our goal of always connecting goes beyond our products and services. We know that the connections we make with our clients depend on our understanding of their needs, our longtime experience in telecommunications management and our commitment to customer service.

Billing - Call One provides all of our clients with 24-hour support plus access to an electronic bill presentation system. Under the FCC's Truth-in-Billing rules, phone companies must provide clear, non-misleading, plain language in describing bill services. A more complete description of charges are provided on the FCC website at FCC Consumer Facts website.

CODA: Call One Digital Access

In order to monitor your telecommunications costs and usage, go to www.callone.info to sign up for access to your account. You will need the first page of a recent bill to provide information necessary to sign up for this free service.

Features include:

- * Multiple account management
- * PDF copy of your paper bill
- * Account summary
- * Call detail reports
- * Current local and LD rates

All this will be available without needing to remember another username and password. We will email you a link every month which you can use to access your account.

VOIP – Call One offers two different flavors of VoIP - equipment based and hosted/trunk replacement due to the varying VoIP needs of various municipalities.

3.4 Volume Commitments

- Call One is offering all SPC members the flexibility of 12-Month, 24-Month and 36-Month Terms. Call One does not require any volume commitments

3.5 Forward Strategy - At Call One, we are Always Connecting

We connect to our clients by offering them a single source for integrating voice, data, video and internet services with phone systems and network equipment, wiring, installation and management. We build connections for our clients to the leading technologies that best meet their unique business requirements. We build connections with our clients by staying focused on our relationship-driven customer service and customized billing and service solutions.

Our mission is to connect our clients to the products and services that best meet their business goals and expectations. As the boundaries of telecommunications continue to expand, Call One is uniquely positioned to take advantage of new technologies and to offer a single source of traditional and leading edge technologies regardless of carrier or vendor. While competitive pricing attracts many of our clients, Call One's commitment to service is what builds our long-term relationships.

Any vendor that wishes to take an exception must initial in the appropriate box AND submit a separate explanation sheet. Failure to submit this form will result in rejection of the proposal due to non-compliance.

Local Service	Required	Desirable	Cost	Indicate of cost is per month, quarter, yearly	Sign Up Cost	Initial if an <u>Exception</u> is being taken
Bands A	X		\$0.0085/min	Per minute/Billed in Six Second Increments	\$0.00	
Bands B	X		\$0.018/min	Per Minute/Billed in Six-Second Increments	\$0.00	
Bands C	X		\$0.018/min	Per Minute/Billed in Six-Second Increments	\$0.00	
Local 800	X		\$0.025/min	Per Minute/Billed in Six-Second Increments	\$0.00	
Centrex	X		\$6.50 per line	Monthly	\$0.00	
Alternate Answer	X		\$0.54 per line	Monthly	\$0.00	
Busy Line Transfer	X		\$0.54 per line	Monthly	\$0.00	
Call Forwarding	X		\$4.50 per line	Monthly	\$0.00	
Call Waiting	X		\$4.50 per line	Monthly	\$0.00	
Call Hold	X		-	No charge	\$0.00	
Call Pickup	X		-	No charge	\$0.00	
CallTransfer-Deluxe	X		-	No charge	\$0.00	
Intercom Calling	X		-	No charge	\$0.00	
Message Waiting Indicator	X		\$0.27	Monthly	\$0.00	
Message Waiting	X		\$0.27	Monthly	\$0.00	
Speed Calling	X		-	No charge	\$0.00	
Three Way Calling	X		\$0.68	Monthly	\$0.00	
Multiple Line Appearances		X	-	No charge	\$0.00	
Music On Hold		X	-	No charge	\$0.00	
Privacy Features		X	\$4.45	Monthly	\$0.00	

SPC Telecommunications RFP: Required and Desirable Features Form (Six Pages)

Appendix B

Any vendor that wishes to take an exception must initial in the appropriate box AND submit a separate explanation sheet. Failure to submit this form will result in rejection of the proposal due to non-compliance.

Local Service	Required	Desirable	Cost	Indicate if cost is per month, quarter, or yearly	Sign Up Cost	Initial if an <u>Exception</u> is being taken.
Ring Down Line Capabilities		X	-	No charge	\$0.00	
XPort Conferencing		X	-	No charge	\$0.00	
Speed Call Long		X	-	No charge	\$0.00	
Speed Call Short		X	-	No charge	\$0.00	
Multi Ring Service		X	\$4.50	Monthly	\$0.00	
Automatic Callback		X	\$0.68	Monthly	\$0.00	
Caller ID		X	\$5.00 per line	Monthly	\$0.00	
Caller ID with Name		X	\$7.00 per line	Monthly	\$0.00	
Remote Call Forwarding		X	\$5.50 per line	Monthly	\$0.00	
Repeat Dialing		X	\$0.68	Monthly	\$0.00	
Voice Mail		X	\$8.00 per box	Monthly	\$0.00	
Fax Mail		X	\$8.00 per box	Monthly	\$0.00	

Long Distance Service	Required	Desirable	Cost	Indicate if cost is per month, quarter, or yearly	Sign Up Cost	Initial if an <u>Exception</u> is being taken.
Domestic Outbound Switched	X		\$0.029/min	Per minute/billed in six-second increments	\$0.00	
Domestic Outbound Dedicated	X		\$0.019/min	Per minute/billed in six-second increments	\$0.00	
International Switched	X		See Addendum B	Per minute/billed in six-second increments	\$0.00	

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Long Distance Service	Required	Desirable	Cost	Indicate if cost is per month, quarter, or yearly	Sign Up Cost	Initial if an <u>Exception</u> is being taken
International	X		See Addendum B	Per minute/billed in six second increments	\$0.00	
800 Inbound Switched	X		\$0.029/min	Per minute/billed in six-second increments	\$0.00	
800 Inbound Dedicated	X		\$0.019/min	Per minute/billed in six-second increments	\$0.00	
Calling Card	X		\$0.15/min	Per minute/billed in six-second increments	\$0.00	
Multi-Party Conferencing	X		\$0.10/min	Per minute/per participant	\$0.00	
1+ Dialing Only	X		Yes		\$0.00	
Flat Rate Billing Increments	X		Yes		\$0.00	

Analog and Data Circuits	Required	Desirable	Cost	Indicate if cost is per month, quarter, or yearly	Sign Up Cost	Initial if an <u>Exception</u> is being taken
56 K	X		See Addendum C	Per month	\$0.00	
DS1/T1	X		See Addendum C	Per month	\$0.00	
DS3/T3	X		See Addendum C	Per month	\$0.00	
ISDN Prime	X		See Addendum C	Per month	\$0.00	
ISDN Direct	X		See Addendum C	Per month	\$0.00	
Frame-Relay	X		See Addendum C	Per month	\$0.00	
Network to Network Interface (NNI)	X		See Addendum C	Per month	\$0.00	
Alarm Monitoring	X		\$7.06	Per month	\$0.00	

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Analog and Digital Circuits	Required	Desirable	Cost	Indicate if cost is per month, quarter, or yearly	Sign Up Cost	Initial if an <u>Exception</u> is being taken
Private Lines	X		\$10.53	Per month	\$0.00	
Off-Premise Extensions	X		\$17.10	Per month	\$0.00	
POTS Lines	X		See Addendum A	Per month	\$0.00	

Internet Service	Required	Desirable	Cost	Indicate if cost is per month, quarter, or yearly	Sign Up Cost	Initial if an <u>Exception</u> is being taken
Connectivity	X		See Addendum C	Per month	\$0.00	
Dial up 56 KB	X		\$9.90	Per month	\$0.00	
Dial Up ISDN	X		\$30.00	Per month	\$0.00	
DSL	X		See Addendum C	Per month	\$0.00	
T1	X		See Addendum C	Per month	\$0.00	
VPN	X		See Addendum C	Per month	\$0.00	
Hosting	X		\$14.95	Per month	\$0.00	
Email	X		See Addendum C	Per month	\$0.00	
VOIP	X		See Addendum C	Per month	\$0.00	

Support	Required	Desirable	Cost	Indicate if cost is per month, quarter, or yearly	Sign Up Cost	Initial if an <u>Exception</u> is being taken
Single Account Manager for Each Council of Govt	X		-	No charge	\$0.00	
Single Service		X	-	No charge	\$0.00	

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Support	Required	Desirable	Cost	Indicate if cost is per month, quarter, or year	Sign Up Cost	Initial if an <u>Exception</u> is being taken
24/7 Coverage	X		Yes	No charge	\$0.00	
Response Guarantee	X		Yes	No charge	\$0.00	
Within 1 Working Day (regular service call)	X		Yes	No charge	\$0.00	
Within 4 hours (Emergency Call)	X		Yes	No charge	\$0.00	
Within 2 Hours	X		Yes	No charge	\$0.00	

Billing	Required	Desirable	Cost	Indicate if cost is per month, quarter, or year	Sign Up Cost	Initial if an <u>Exception</u> is being taken
Single Source Billing	X		Yes	No charge	\$0.00	
Simplified Bill Format	X		Yes	No charge	\$0.00	
Customizable Bill Format	X		Yes	No charge	\$0.00	
Bill Analysis	X		Yes	No charge	\$0.00	
Optional Billing Media – CD, Diskette	X		Yes	No charge	\$0.00	

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Billing	Required	Desirable	Cost	Indicate if cost is per month, quarter, or year	Sign Up Cost	Initial if an <u>Exception</u> is being taken
Ability to Assume Existing Contracts		X	Yes	No charge	\$0.00	
No Disruption of Existing Service	X		Yes	No charge	\$0.00	

Signature:  _____

Print Name: Chris Surdenik

Company: Call One

Date: December 5, 2008

Addendum A

POTS Lines

<u>Access Area</u>	<u>Base Rate</u>	<u>12-Month Term</u>	<u>24-Month Term</u>	<u>36-Month Term</u>
Access Area A	\$7.05 per line	\$6.74 per line	\$6.37 per line	\$5.99 per line
Access Area B	\$9.19 per line	\$8.79 per line	\$8.31 per line	\$7.82 per line
Access Area C	\$12.87 per line	\$12.31 per line	\$11.63 per line	\$10.94 per line

International Switched

Rate plan 'L01'

Minimum duration of 30 seconds incrementing every 6 seconds.

Country	\$/min
Afghanistan	\$1.161
Albania	\$0.385
Algeria	\$0.432
American Samoa	\$0.440
Andorra	\$0.268
Angola	\$0.528
Argentina	\$0.280
Armenia	\$0.752
Aruba	\$0.280
Ascension Island	\$1.114
Australia	\$0.075
Australia Ext Territories	\$0.413
Austria	\$0.171
Azerbaijan	\$0.545
Bahrain	\$0.675
Bangladesh	\$0.891
Belarus	\$0.501
Belgium	\$0.159
Belize	\$0.672
Benin	\$0.640
Bhutan	\$0.608
Bolivia	\$0.420
Bosnia And Herzegovina	\$0.573
Botswana	\$0.385
Brazil	\$0.180
Brunei Darussalam	\$0.479
Bulgaria	\$0.399
Burkina Faso	\$0.864
Burundi	\$0.743
Cambodia	\$1.069
Cameroon	\$0.965
Cape Verde	\$0.649
Central African Republic	\$1.193
Chad	\$1.332
Chile	\$0.235

China	\$0.070
Colombia	\$0.140
Comoros	\$0.699
Congo	\$0.795
Cook Islands	\$6.010
Costa Rica	\$0.333
Cote D'ivoire	\$1.053
Croatia	\$0.336
Cuba	\$0.940
Cyprus	\$0.371
Czech Republic	\$0.140
Democratic Republic Of Co	\$0.699
Denmark	\$0.123
Diego Garcia	\$0.901
Djibouti	\$0.971
East Timor	\$0.590
Ecuador	\$0.400
Egypt	\$0.659
El Salvador	\$0.388
Equatorial Guinea	\$0.924
Eritrea	\$1.308
Estonia	\$0.323
Ethiopia	\$0.650
Falkland Islands	\$0.963
Faroe Islands	\$0.351
Fiji	\$0.510
Finland	\$0.149
France	\$0.065
French Guiana	\$0.501
French Polynesia	\$0.661
Gabon	\$0.696
Gambia	\$0.695
Georgia	\$1.593
Germany	\$0.060
Ghana	\$0.497
Gibraltar	\$0.436
Greece	\$0.140
Greenland	\$0.637
Guadeloupe	\$0.472
Guatemala	\$0.460
Guinea	\$0.573

Guinea-Bissau	\$1.130
Guyana	\$0.907
Haiti	\$0.300
Honduras	\$0.550
Hong Kong	\$0.085
Hungary	\$0.295
Iceland	\$0.173
India	\$0.420
Indonesia	\$0.250
Inmarsat	\$10.000
Inmarsat	\$7.885
Inmarsat	\$7.336
Inmarsat	\$7.705
Inmarsat	\$7.705
Iran	\$0.387
Iraq	\$0.950
Ireland	\$0.136
Iridium	\$10.000
Israel	\$0.068
Italy	\$0.080
Japan	\$0.106
Jordan	\$0.876
Kenya	\$0.687
Kiribati	\$1.073
Kuwait	\$0.747
Kyrgyzstan	\$1.897
Laos	\$0.892
Latvia	\$0.437
Lebanon	\$0.665
Lesotho	\$0.469
Liberia	\$0.360
Libya	\$0.431
Liechtenstein	\$0.130
Lithuania	\$0.449
Luxembourg	\$0.180
Macau	\$0.461
Macedonia	\$0.519
Madagascar	\$0.895
Malawi	\$0.572
Malaysia	\$0.279
Maldives	\$0.895

Mali	\$0.623
Malta	\$0.315
Marshall Islands	\$0.813
Martinique	\$0.421
Mauritania	\$0.805
Mauritius	\$0.666
Mayotte Island	\$0.644
Micronesia	\$1.080
Moldova	\$0.516
Monaco	\$0.490
Mongolia	\$1.188
Montenegro	\$0.449
Morocco	\$0.598
Mozambique	\$0.440
Myanmar	\$1.133
Namibia	\$0.329
Nauru	\$1.330
Nepal	\$0.610
Netherlands	\$0.092
Netherlands Antilles	\$0.436
New Caledonia	\$0.849
New Zealand	\$0.145
Nicaragua	\$0.537
Niger	\$0.735
Nigeria	\$0.500
Niue	\$1.339
North Korea	\$1.000
North Yemen	\$1.004
Norway	\$0.127
Oman	\$0.929
Pakistan	\$0.560
Palau	\$3.752
Palestine	\$1.000
Panama	\$0.120
Papua New Guinea	\$0.476
Paraguay	\$0.715
Peru	\$0.120
Philippines	\$0.250
Poland	\$0.100
Portugal	\$0.261
Qatar	\$0.819

Romania	\$0.511
Russia	\$0.343
Rwanda	\$0.924
Samoa	\$0.840
San Marino	\$0.376
Sao Tome And Principe	\$2.521
Saudi Arabia	\$0.799
Senegal	\$0.527
Serbia	\$0.449
Seychelles	\$1.161
Sierra Leone	\$1.000
Singapore	\$0.066
Slovakia	\$0.421
Slovenia	\$0.308
Solomon Islands	\$1.540
Somalia	\$2.338
South Africa	\$0.227
South Korea	\$0.159
Spain	\$0.080
Sri Lanka	\$0.860
St. Helena	\$2.170
St. Pierre And Miquelon	\$0.351
Sudan	\$0.517
Suriname	\$0.831
Swaziland	\$0.385
Sweden	\$0.104
Switzerland	\$0.105
Syria	\$0.836
Taiwan	\$0.103
Tajikistan	\$0.752
Tanzania	\$0.380
Thailand	\$0.435
Togo	\$1.017
Tokelau	\$0.874
Tonga	\$1.188
Tunisia	\$0.488
Turkey	\$0.375
Turkmenistan	\$0.760
Tuvalu	\$1.144
Uganda	\$0.460
Ukraine	\$0.401

United Arab Emirates	\$0.481
United Kingdom	\$0.065
Uruguay	\$0.661
Uzbekistan	\$0.730
Vanuatu	\$2.837
Venezuela	\$0.270
Vietnam	\$1.127
Wallis And Futuna Islands	\$2.361
Yemen	\$1.017
Zambia	\$0.440
Zimbabwe	\$0.431



Addendum C

Data Services Pricing

Local Distribution Channel Per point of Termination

- Access Area A
- Access Area B
- Access Area C

12 month	36 Month	60 Month
\$70.27	\$57.15	\$53.82
\$86.26	\$60.30	\$56.70
\$93.20	\$63.50	\$59.76

Channel Mileage Termination

- Access Area A
- Access Area B
- Access Area C

12 month	36 Month	60 Month
\$5.38	\$5.22	\$5.06
\$5.38	\$5.22	\$5.06
\$5.38	\$5.22	\$5.06

Channel Mileage Per Mile

12 month	36 Month	60 Month
\$1.17	\$0.86	\$0.82

CallOne 125, 256, 384 Service Intralata Point to Point

Local Distribution Channel Per point of Termination

- Access Area A
- Access Area B
- Access Area C

12 month	36 Month	60 Month
\$147.00	\$112.40	\$101.25
\$153.90	\$115.84	\$104.63
\$153.90	\$124.56	\$112.50

Channel Mileage Termination

- Access Area A
- Access Area B
- Access Area C

12 month	36 Month	60 Month
\$34.20	\$34.20	\$34.20
\$34.20	\$34.20	\$34.20
\$34.20	\$34.20	\$34.20

Channel Mileage Per Mile

- Access Area A
- Access Area B
- Access Area C

12 month	36 Month	60 Month
\$8.10	\$8.10	\$8.10
\$8.10	\$8.10	\$8.10
\$8.10	\$8.10	\$8.10

CallOne DS-1 Service Intralata Point to Point

Local Distribution Channel Per point of Termination

- Access Area A
- Access Area B
- Access Area C

12 month	36 Month	60 Month
\$184.50	\$112.10	\$101.25
\$158.00	\$115.84	\$103.86
\$167.80	\$124.56	\$112.50

Channel Mileage Termination

- Access Area A
- Access Area B
- Access Area C

12 month	36 Month	60 Month
\$59.35	\$34.10	\$22.32
\$59.35	\$34.10	\$22.32
\$59.35	\$42.71	\$38.26

Channel Mileage Per Mile

- Access Area A
- Access Area B
- Access Area C

12 month	36 Month	60 Month
\$17.79	\$14.24	\$12.45
\$17.79	\$14.24	\$12.45
\$17.79	\$14.24	\$12.45

CallOne DS-3 Service Intralata Point to Point

Local Distribution Channel Per point of Termination

- Access Area A
- Access Area B
- Access Area C

12 month	36 Month	60 Month
\$2,160.81	\$1,129.50	\$907.20
\$2,232.92	\$1,120.90	\$938.70
\$2,433.56	\$1,213.20	\$974.70

Channel Mileage Termination

- Access Area A
- Access Area B
- Access Area C

12 month	36 Month	60 Month
\$303.90	\$269.50	\$253.64
\$303.90	\$269.50	\$253.64
\$303.90	\$269.50	\$253.64

Channel Mileage Per Mile

- Access Area A
- Access Area B
- Access Area C

12 month	36 Month	60 Month
\$87.30	\$83.12	\$78.24
\$87.30	\$83.12	\$78.24
\$87.30	\$83.12	\$78.24

ISDN Prime

12 month	36 Month	60 Month
\$522.00	\$353.98	\$346.09

NOTE: Local Distribution Channel also necessary for product functionality

Network to Network Interface (NNI)

Included in Frame Relay Port & Local Loop Pricing

Alarm Monitoring

A	B	C
\$7.06	\$11.50	\$19.13

Private Lines

A	B	C
\$10.53	\$11.50	\$17.78

Off-premise Extensions

A	B	C
\$17.10	\$19.80	\$20.43

**Frame Relay Interlata
Port Speed + Local Loop**

- 56K
- 64K
- 128K
- 256K
- 384K
- 512K
- 768K
- 1.5MBPS
- 45MBPS/DS3

24 Month	Committed Info Rate	24 Month
\$141.00	8KBPS	\$10.00
\$141.00	16KBPS	\$12.00
\$336.00	32KBPS	\$14.00
\$390.00	64KBPS	\$20.00
\$410.00	128KBPS	\$28.00
\$426.00	192KBPS	\$30.00
\$448.00	256KBPS	\$17.00
\$590.00	384KBPS	\$42.00
\$5,485.00	440KBPS	\$48.00
	512KBPS	\$54.00
	768KBPS	\$42.00

**Interlata DS-1 Point to Point Pricing Per DS-0 mile*
POP to POP**

12 month	36 Month	60 Month
\$0.0450	\$0.0380	\$0.0330

*Local Loop Pricing is ICB depending upon the Local ILEC

**Interlata DS-3 Point to Point Pricing Per DS-0 mile*
POP to POP**

12 month	36 Month	60 Month
\$0.0080	\$0.0070	\$0.0060

*Local Loop Pricing is ICB depending upon the Local ILEC

Internet DS-1 Connectivity*

12 month	36 Month	60 Month
\$600.00	\$500.00	\$500.00

*Local Loop charges are ICB and dependant upon location mileage from local POP

Internet DS-3 Connectivity*

12 month	36 Month	60 Month
\$5,500.00	\$4,750.00	\$4,250.00

*Local Loop charges are ICB and dependant upon location mileage from local POP

**ISDN Direct Flat Rate Dial-Up 128K Connection
Line Charge and Band A & B calls Included**

Month to Month Contract Only
\$91.00

**ISDN Direct Non-Flat Rate Dial-Up 128K Connection
Line Charge Only**

Month to Month Contract Only
\$34.00

Connectivity

12 Month Contract
\$9.99

Dial Up 56KB

12 Month Contract
\$9.99

DSL

- 192K SDSL
- 384K SDSL
- 768K RADSL
- 1.1M SDSL
- 1.5M SDSL

12 Month	24 Month
\$105.00	\$105.00
\$120.00	\$120.00
\$150.00	\$150.00
\$185.00	\$185.00
\$220.00	\$220.00
\$260.00	\$260.00

VPN

Hardware Related - \$80/hr for tech

Hosting

\$14.95 per Month

Email

\$1.00 per mailbox w/5 free per acct