



A Joint Purchasing Program For Local Government Agencies

March 25, 2020

Mr. Chris Surdenik
President
Call One, Inc.
225 W. Wacker Drive, 8th Floor
Chicago, IL 60606

Dear Mr. Surdenik,

This letter is to inform you that the Suburban Purchasing Cooperative's Governing Board has approved the first of four (4) possible one-year contract extensions on the SPC 2020 Telecommunication Services Vendor for Term Contract (#188) to Call One, Inc. Chicago, IL from June 1, 2020 through May 31, 2021 with a price increase of \$2.98 per POTS line to \$22.88 per line. The SPC reserves the right to extend the contract for up to (3) three additional one-year terms upon mutual agreement of both the vendor and the SPC on a negotiated basis.

With the exception of the POTS line increase, by acceptance of this contract extension, Call One, Inc., Chicago, IL agrees to all terms and conditions set forth in the specifications contained within the Request for Proposals to which you responded.

Call One, Inc., Chicago, IL will handle all billing. The NWMC is compensated for program costs it incurs through payment from the vendor, in the amount of a 2% administrative fee of the total amount from each individual order from each purchasing entity. This fee shall be paid directly by the vendor to the NWMC on a quarterly basis (April 30, July 31, October 31, and January 31). This is not an additional fee to be paid for by the ordering entity. The SPC shall not be responsible for any non-payment of any participating agency. Each individual member's agency shall be responsible for insuring delivery of product, receipt and payment of vendor invoices, as well as for the resolution of disputes between the vendor and the member agency.

The SPC looks forward to a productive year working with Call One, Inc., Chicago IL. Please sign and date this agreement below, retaining copies for your files and returning the original to my attention.

Sincerely,

Ellen Dayan
NWMC Purchasing Director

03/25/25

Name: Ellen Dayan
Northwest Municipal Conference

Date

DocuSigned by:

4/6/2020

Name: Chris Surdenik
Call One, Inc.

Date

DuPage Mayors & Managers Conference
1220 Oak Brook Road
Oak Brook, IL 60523
Suzette Quintell
Phone: (630) 571-0480
Fax: (630) 571-0484

Northwest Municipal Conference
1600 East Golf Rd., Suite 0700
Des Plaines, IL 60016
Ellen Dayan
Phone: (847) 296-9200
Fax: (847) 296-9207

South Suburban Mayors And Managers Association
1904 West 174th Street
East Hazel Crest, IL 60429
Kristi DeLaurentiis
Phone: (708) 206-1155
Fax: (708) 206-1133

Will County Governmental League
15905 S. Frederick Street
Suite 107
Plainfield, IL 60586
Cherie Belom
Phone: (815) 254-7700